

Warranty

AVALAR® X

The warranties below are only applicable to Beaulieu Commercial products manufactured with AVALAR® X yarn dyed nylon for indoor use. Installation in a traffic environment unsuitable for carpet or failure to sustain a routine carpet maintenance program (as recommended by Beaulieu Commercial) will void these warranties.

AVALAR® X Lifetime* Stain Removal Limited Warranty

Beaulieu Commercial warrants for the useful life of the carpet made exclusively with AVALAR® X yarn dyed nylon, when installed and maintained as recommended by Beaulieu Commercial, will resist permanent stains caused by spills of all substances, subject to the following limitations. This warranty specifically excludes general soiling, discoloration, appearance change due to pile distortion, and exposure to substances or contaminants that degrade or destroy nylon yarn or the color of the carpet. These substances include, for example, but are not limited to: dyes (bleaches and other commercially available dyes), cosmetics, paints, motor oil, tar, and corrosive liquids. Also, this warranty specifically excludes carpet that has been surface-treated with materials not recommended or approved by Beaulieu Commercial, or which has been subjected to abnormal use or conditions or to cleaning agents or maintenance methods not recommended or approved by Beaulieu Commercial.

THIS IS NOT A CLEANING CONTRACT. In order to make a claim under this warranty, the owner must have attempted to remove the stain within 24 hours after occurrence of the spill, USING ONLY THOSE CLEANING AGENTS AND PROCEDURES RECOMMENDED BY Beaulieu Commercial, and must notify Beaulieu immediately if stain removal is not successful. The original purchaser must also identify the type of stain and the method used to clean it. For approved cleaning agents and removal procedures, maintenance recommendations and other conditions of this warranty, refer to Beaulieu Commercial's "Total Solution Carpet Care Guide". If additional information or assistance is required, or in order to notify Beaulieu Commercial of an unsuccessful attempt to remove a stain, call 1-800-451-1250. Claims under this warranty must be submitted in writing to Beaulieu Commercial c/o Product Services Group, P.O. Box 1447, Chatsworth, GA 30705.

In addition, the owner must furnish to Beaulieu Commercial the ORIGINAL PROOF OF PURCHASE and non-returnable samples of the carpet for testing, and must permit a Beaulieu Commercial Representative access to the installed carpet in order to attempt to remove the stain. If, in testing and analysis performed by Beaulieu Commercial, and subject to the other limitations set forth herein, the tested carpet or the cleaned area is found to have a rating of less than 3 under the AATCC Gray Scale for Evaluating Change in Color, Beaulieu Commercial will pay for the attempted removal of the stain by the Beaulieu Representative, or replace the original carpet in the affected area, up to 100 times the size of the stain, free of charge, including installation. No charges for floor preparation or for movement or replacement of equipment, furnishings, partitions, etc.,

will be allowed. At Beaulieu's option, we will refund to the owner the original purchase price of the carpet in the affected area, up to 100 times the size of the stain. If the stain is removed using Beaulieu Commercial's recommended procedures, all stain removal costs will be the responsibility of the owner.

AVALAR® X Lifetime • Carpet Static Limited Warranty

Beaulieu Commercial warrants, for the useful life of the carpet, that products made with AVALAR® X yarn dyed nylon, when installed and maintained as recommended by Beaulieu Commercial, will be shock proof to human beings, subject to the following limitations:

If human comfort is affected by shock, the owner must notify the carpet manufacturer and permit Beaulieu Commercial to test the carpet. If, in testing by Beaulieu and subject to the other limitations contained herein, the carpet generates static above 3.5 kv (the threshold of normal human sensitivity is 3.5 kv), when tested in accordance with AATCC test method 134 at 20% relative humidity and 70°F, Beaulieu Commercial will replace the original carpet in the affected room or area, free of charge, including installation, except that no charges for moving or replacing equipment, furnishings, partitions, etc., will be allowed.

In order to make a claim under this warranty, the owner must notify Beaulieu Commercial and furnish non-returnable samples of the carpet for testing. If, in testing by Beaulieu and subject to the other limitations set forth herein, (1) the carpet is found to have a rating of 2.5 or less under the Gray Scale for Evaluating Change in Color, AND (2) such a rating is determined to be the result of Ozone exposure for a period of time not to exceed 8 cycles, when tested in accordance with the AATCC 129 test method, or Oxides of Nitrogen exposure for a period of time not to exceed 8 cycles, when tested in accordance with the AATCC 164 test method, Beaulieu Commercial will replace the original carpet in the affected room or area, free of charge, including installation, except that no charges for moving or replacing equipment, furnishings, partitions, etc., will be allowed.

These warranties state the entire liability of Beaulieu Commercial with respect to the product warranted, except for any warranties of merchantability or fitness for a particular use, which are hereby limited to the duration of the applicable express warranty. In particular, these warranties do not cover incidental or consequential damages of any kind, nature or description, which may be claimed as a result of carpet failure or carpet replacement. (Note: Some states prohibit limitations on the duration of implied warranty, as well as the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. These warranties give you specific legal rights and you may also have other rights which may vary from state to state.)

*Lifetime defined as long as the carpet remains installed in the original location and is owned by the original purchaser.